



cyclewear@aerotechdesigns.com

Phone: 412.262.3255

Exchange/Return Form

(Return authorization not needed)

Please fill out this form and return it when exchanging or returning your order.

Filling out this form correctly helps us help you more efficiently.

Name: _____

Address: _____

City, State, Zip: _____

Phone: _____ Email: _____

Order Number: _____

☐ Exchange(s)

Original item purchased:	New item (including size and color):	Difference in price (if any):

☐ Refund(s) ☐ Defective Product (please explain below)

Refunds:

Items that have been used in a physical activity or laundered are not eligible for an exchange, refund or credit. Please send your return back within 2 months of your original purchase date. Depending on your credit card provider or payment processor, your payment information will expire in our system after a period of time. **After this time, refunds can no longer be given and an in-store credit will be issued instead.** We generally process returns within 3-5 business days from the date we receive your return. Please allow 1-2 business days after processing your return for the refund to show up on your account. Returned orders over \$500 USD are subject to a 25% restocking fee. Shipping charges are paid to your chosen carrier (USPS, FedEx or APC) and are non-refundable.

Exchanges:

Items that have been used in a physical activity or laundered are not eligible for an exchange, refund or credit. We will cover the cost of re-shipping your newly exchanged item(s) when they leave our facility. To exchange an item, just return it within 2 months of your original order's shipping date with this completed Return Form. Please make sure that all of the tags are attached and the original packaging is included. We generally process returns within 3-5 business days from the date we receive your return. We will contact you if a balance is due on your exchange or you may provide payment information on this form. You will receive an email confirmation when your exchange is processed. **Amazon and eBay customers:** We are currently only able to offer refunds for Amazon and eBay purchases though we would be happy to help you return your original item(s) for a refund and set up an order for the new item(s) that you would like instead.



Ship to:

Aero Tech Designs, Inc.
Customer Returns Warehouse
1132 4th Ave
Coraopolis, PA 15108